January 1 through June 26 2007, The Job Connection Outcome Goals

Outcome Goals	Categories of Measures	Applied To	Time of Measure	Data Source	Obtained By	Goal	Outcome	Previous Year's Outcome
Effectiveness								
Maximize Placement	Percentage of referred consumers placed in jobs	All consumers referred	Annually	Case Files	TJC Staff	50%	60%	New Goal
Maximize Earnings	Percentage of consumers earning above minimum wage	All consumers	Annually	Case Files	TJC Staff	50%	68%	New Goal
Maximize Job Retention	Percentage of consumers maintaining jobs for more than 60 days	All consumers	Annually	Case Files	TJC Staff	80%	100%	New Goal
Efficiency								
Expedite placement process	Percentage of placements made within 90 days of referral	All consumers referred and placed	Bi-Annually	Case Files	TJC Staff	75%	60%	New Goal
Service Access								
Maximize consumer retention	Percentage of consumers who begin services and are continuing or have successfully completed services	All referrals	Bi-Annually	Case files	TJC Staff	75%	88%	75%
Increase services to Org. Emp. Consumers	Percentage of org. employment consumers who receive community employment job development services	Org. Emp. consumers	Annually	Case Files	TJC Staff	10%	30%	0%
Satisfaction								
Increase Consumer Satisfaction	Percentage of consumers who give a satisfaction rating in the top 30th percentile on survey	All TJC consumers	Annually	Survey Results	TJC Staff	85%	Due In July	84%
Increase Stakeholder Satisfaction	Percentage of stakeholders who give a satisfaction rating in the top 30th percentile on survey	All TJC stake-holders	Annually	Survey Results	TJC Staff	85%	Due In July	88%